



Ladybug Driving School

604-LADYBUG

ladybugdrivingschool@gmail.com

www.ladybugdrivingschool.com



Ladybug Driving School Policy



- Students must provide a valid BC Learners Drivers License before any lesson.
- All Students have to be registered and paid in advance and NO later than the first lesson.
- Students must complete their package within six months from the day of registration. No refund or lessons will be given for incomplete courses. Students are responsible to ensure they have their lessons booked.
- No lesson will be provided if the student is ill. The Students are expected to reschedule their appointment to avoid being charged for the lesson. NO lesson will be given if the student is suspected of being under the influence of any substance. Foul, abusive or aggressive language will not be tolerated.
- 48 hours notice** is required for any cancellation of lessons to avoid being charged.
- A maximum of **10 minutes** waiting time for a scheduled pick up will be given. Students will be charged.
- The school may cancel your scheduled appointment for any unforeseen circumstances, e.g. your instructor being sick, mechanical troubles or poor road conditions. Students will be notified as soon as possible. The lesson will be rescheduled without any charges.
- All lessons are 60 minutes long.**
The first **5** minutes for ID check, reviewing any concerns from prior lesson and planned lesson. The next **50** minutes for in car practical lesson and last **5** minutes for review, summarizing the lesson and booking your next appointment if needed.
- In an event of an accident while the student is learning in a school vehicle, Ladybug Driving School will **not** be held responsible. If the student is held liable for the accident the students will be required for the damages and **ICBC** deductibles.
- Customer satisfaction is a priority for Ladybug Driving School, Ltd. If you are not satisfied with our training and have paid in full for a Package Plan, we will do everything possible to rectify your concerns. There will be a maximum of **\$100.00 refund ONLY** for early cancelations if it applies. Refunds will be mailed to the student within 3 weeks period.

I HAVE READ THE SCHOOL POLICY AND AM AGREEABLE TO THE TERMS SET OUT